

Consumer Welfare Index

Expert Advisory Group members



LEGAL
SERVICES
CONSUMER
PANEL

Elisabeth Davies (Chair)

Elisabeth is member of the Consumer Panel. She is also a Trustee of the Immigration Advisory Service, the Chair of Wandsworth Citizens Advice Bureaux, and was previously Deputy Chair of Wandsworth Primary Care Trust. Her career includes a series of senior roles in the health arena including at the NHS National Patient Safety Agency, where she lead on patient safety in Wales and worked closely with the Welsh Assembly Government. She is the former Chief Executive of the UK Breast Cancer Coalition and was also previously Head of Public Engagement at Voluntary Service Oversea and Director of Policy at the Refugee Council.

Jeremy Coyle

Jeremy set up his own Marketing Research and Consultancy business - Jeremy Coyle Associates Ltd - in 1979, working mostly in the Financial Services and IT Sectors and specialising in Employee Research and Customer Satisfaction Surveys. Prior to this he lectured in Experimental Design and Statistical Methods. He is now retired but doing some occasional consultancy work.

Professor Richard Moorhead

Richard is Deputy Head and Director of Teaching and Learning Quality at Cardiff Law School as well as being a member of the Civil Justice Council. His research interests encompass legal services, the legal profession and access to justice and he is on the editorial board of the International Journal of the Legal Profession and the Journal of Law and Society.

Roger Taylor

Roger co-founded Dr Foster in 2000 with Tim Kelsey. Prior to setting up Dr Foster, Roger was a correspondent for the Financial Times where he covered the healthcare industry before being posted to San Francisco to write about the Internet boom. Roger currently oversees a wide range of research projects into healthcare quality and social care services and is responsible for ensuring Dr Foster is continuously innovating in its product and service design.

David Walker

David Walker is a journalist and author. Formerly managing director, communications and public reporting at the Audit Commission and editor of the Guardian's Public magazine, he has special interests in public management and social research. A member of the council of the Economic and Social Research Council, he chairs its methods and infrastructure committee. His books include, with Polly Toynbee, The Verdict, did Labour change Britain. He is a trustee of the Franco-British Council.